

Enhanced Cleaning & Safety Procedures

WIMPOLE^{Est}

What are we doing for you?

- Visiting 1 Wimpole Street your health and wellbeing are our top priority.
- Committing to operating in a safe and responsible manner.
- Operating a QR Code to enable us to Track and Trace
- Encouraging regular and thorough hand washing regimes.
- Introduced clinical sanitisation stations across the building, at key areas for your hand hygiene.
- Enhanced and increased cleaning regimes throughout the venue, with attention to high volume contact points. We use antiviral spray that is certified to be active against coronavirus
- Introducing Perspex Screens at key staffing points to minimise risk.
- Introducing 'One Way' traffic systems where possible.
- Installing social distancing signage and measures in the building.
- Operating a Track and Trace procedure, by taking contact details of all those visiting, and securely storing in line with GDPR regulations.
- Terms and conditions include a COVID-19 clause
- Providing bespoke quotations, the most suitable event spaces and flexible contract terms for your event
- We have updated our rates, layouts and capacities to support physical distancing during your event, including consideration to event timings and breaks to avoid cross-over
- Ventilating rooms when not in use and all air conditioning filters are cleaned and replaced with increased frequency
- Removed all non-essential items from the event rooms
- Food and beverage menus have been adapted to provide individually boxed or wrapped items
- Using pre-packaged, compostable or recyclable disposables wherever possible.
- Providing in-house audio-visual experts in event production and will offer advice and support in delivering successful, innovative events whether in-person or online
- Wearing appropriate personal protection equipment (PPE) when necessary and responsibly disposed of at the end of each shift.

- Offering virtual site visits and tours of our building; connecting you with the events team to answer your questions without having to visit in person
- Bedroom cleaning has been reviewed and revised with additional sanitisation procedures.
- Reducing points of contact to ensure the same service levels in a new and safe way.
- Asking those with any Covid-19 symptoms, not to visit.
- Refusing entry to anyone who does not commit to our new ways of operating.
- Listening to your feedback to ensure we continually improve on all that we do.
- We are working towards the MIA's AIM Secure Accreditation and with Visit Britain's "We're Good To Go"
- 1WS is applying for Hire Space's Safer Venues programme
- Regularly reviewing and updating our risk assessments, in line with industry standards, government and Public Health England guidance.

What are we doing for our staff?

- Ensuring their health and wellbeing are our top priority.
- Committing to creating safe and responsible operating systems.
- Providing rigorous training on the new hygiene, safety and cleaning standards.
- Regularly sanitising workstations, and the environment with a focus on high touch areas.
- Providing suitable and sufficient PPE for all staff.
- Reducing interaction between visitors and team members to manage risk of contamination.
- Introducing regular hand washing and workstation cleaning regimes.
- Clearing areas and decluttering spaces for easier access, better sanitation regimes, and reducing risk.
- Multiple sanitisation stations for all members of staff in their areas.
- Taking temperatures of the team.
- Asking those with any Covid-19 symptoms, not to come to work.
- Listening to staff feedback to ensure we continually improve on all that we do.